

Legislative Assembly of Ontario



Assemblée législative de l'Ontario

## **Protective Service Officer Lead**

Competition Number: LA-2025-87 Division: Sergeant-at-Arms

Closing Date: September 19, 2025 Compensation: \$70,478- \$98,536 Branch: Legislative Protective Service
Position Type: Permanent Full-Time

Are you ready to embark on an extraordinary journey to shape the future of Ontario's Legislative Assembly, with innovation and excellence in parliamentary operations? At the Office of the Assembly, we're not just supporting Parliament; we're a dynamic team dedicated to driving change and making an impact every day.

At the heart of our mission is to provide non-partisan administrative and procedural services to all Members of Provincial Parliament (MPPs), along with operational support for the daily activities of the Legislative Assembly of Ontario. Our success is intricately tied to the strength and diversity of our staff, as we champion our core values: integrity, inclusiveness, collaboration, and excellence.

Looking for a rewarding career where you can share your expertise in a business partner capacity? Seize this opportunity to embody our organizational values within our Legislative Protective Services Branch. As a valued member of our team, reporting directly to the Supervisor, Protective Service Officer, you will collaborate closely with a dynamic group of Protective Service Officers.

This position provides supervision and guidance to Protective Service Officers (PSO), following established policies and procedures, in order to maintain a safe and secure environment in the Legislative Precinct, covering 7 days per week, 24-hour rotational shift schedule.

Click here for a detailed look at the job description.

# What You'll Do

## You'll act with integrity to:

- Demonstrate a high degree of professionalism and independence from political influences
- Act in conformity with the law and established policies
- Exhibit the utmost tact, diplomacy, and confidentiality at all times

#### You'll support our collaboration as you:

- Allocates PSO service resources to assigned activities, assigns work, manages staff shortages, identifies, and provides input to management on related PSO issues as well as recommends corrective action and monitors performance and conducts performance reviews.
- Identifies training and development needs of PSO staff, and co-ordinates/participates in training seminars as required.
- Provides input for the establishment of policies and procedures as it relates to the LPS, ensuring appropriate application of Legislative policies and procedures.
- Provides guidance and input to Protective Service Officer (PSO) staff, Members/their staff and the
  public on problems or concerns in the interpretation of legislation or Assembly policies and
  procedures. Prepares statements and appear as a witness for prosecutions as appropriate.
- Performs other related activities as required. Keeps up to date on related skill development to use any new technologies or processes as required.

#### **How You Qualify**

#### You demonstrate excellence through your:

- Meets and maintains: Use of Force training, First Aid/CPR training must be current, Federal Legislation/Provincial Legislation/ training every five years.
- Requires comprehensive knowledge of law enforcement policies, procedures, and regulations pertaining to the Legislative Precinct including the Speakers' Guidelines, the Legislative Assembly Act, the Criminal Code of Canada, and relevant legislation, and up to 3 years of related experience.
- Requires comprehensive knowledge of security methods/techniques, along with administrative, mathematical, and supervisory skills to provide leadership, as well as assess infractions and interpret information.
- Knowledge of computer systems and software applications. The position requires an understanding
  of the activities, services, and programs of the LPS including those of the occupants and visitors to
  the Precinct to communicate service goals/objectives to personnel and plan operational
  requirements.
- Maintains proficiency in the use of all assigned protective equipment, restraint devices, and weapons (if applicable).

### Here's what awaits you:

- A dynamic, unique work environment
- A team of dedicated professionals
- A comprehensive benefits and pension package including a comprehensive short term sickness plan and personal days
- Support for your career through training and development
- Access to an employee and family assistance program

#### **Work Environment**

- Position requires a normal combination of VMA concentration in occasional monitoring of demonstrations and preparation of schedules.
- Position Operates PC to perform light keyboarding and can generally sit, stand, and move about at
  will including occasional requirements to manage a crowd and details at lengthy demonstrations
  or effecting arrests when subjects are non-compliant.
- Position visits platoon members at their locations with exposure to elements of all weather conditions.
- When performing duties associated with Protective Service Officer, the position may encounter the risk of sustaining serious or life-threatening injury.
- The incumbent will be required to work rotational shifts, 40 hours per week, in a 24-hour, seven-day-a-week operation
- A Police background check is required for applicants who advance to the mandatory screening stage of our recruitment process.

Employment offers are conditional on successfully completing and passing all training (academic and physical).

If you're ambitious, passionate, and ready to make your mark, seize the opportunity by visiting us at <a href="https://www.ola.org">www.ola.org</a> and selecting "Careers" at the bottom of the page for more details.

Join us in shaping the future of Ontario's Legislative Assembly. Your journey starts here!

The Legislative Assembly of Ontario is proud to be an equal opportunity employer who champions diversity and inclusion. We foster an environment where unique perspectives are valued, ensuring that everyone has the opportunity to make a meaningful impact. If you need accommodations during the application process, please don't hesitate to reach out to us at <a href="mailto:hr@ola.org">hr@ola.org</a>.

While we appreciate your interest in obtaining employment with the Legislative Assembly of Ontario, only those selected for an interview will be contacted.