The St. Thomas Police Service
Announces a Selection Process for
IT Support Technician / Systems Administrator – Full Time
Anticipated Vacancies / Hiring Pool

The St. Thomas Police Service is seeking an experienced Systems Administrator / Technical Support person to work in a team environment with our current IT personnel. You will be working in a dynamic, fast-paced environment, which requires a high level of expertise in the support of a medium-scale multi-server, Windows Server 2019 Core/GUI and Linux environment. Principal responsibilities will include maintenance and administration of day-to-day helpdesk operations, Police specific applications, and software/hardware deployments and configurations in a high availability environment. Solid communications skills and an understanding of operational practices are required to ensure systems remain consistent and supportable. The candidate will also need to be available for on-call support as issues arise as part of the IT team.

Requirements

- Security clearance check
- Experience supporting Servers, mobile computers, laptops and desktops within a controlled office environment and highly distributed workforce.
- Strong enterprise-level experience in the administration and implementation of Windows and Linux Servers in a medium scale secure environment.
- Expertise in backup and recovery methods in a virtual environment.
- Experience with HTML, Python, PHP and website design.
- Strong understanding of Windows Server 2019 running core/Gui servers and multisite AD.
- Strong understanding of Ubuntu Linux LTS
- Strong understanding of Windows Terminal Services
- Familiarity with Fortinet products specifically Fort iOS, Forticlient, Fortimail, FortiAnalyzer and FortiAPs.
- Strong understanding of networking infrastructure (LAN, vLANs, WAN, and VPN).
- Excellent analytical and organizational prowess with strict attention to detail.
- Excellent troubleshooting skills.
- Customer Service oriented.
- Ability to communicate effectively with staff at various levels both internally and externally and at varying levels of technical/business knowledge.
- Ability to meet tight deadlines, work in a fast-paced changing and high pressure environment.

Preferred Education

- A+ Certification or experience
- Network+ Certification or experience

Preferred Experience

- Minimum 3 years working in a Microsoft Windows Active Directory Environment

Nice to Have Skills

- Technical understanding of Microsoft Certificate Services.
- Technical understanding of Token/Smart Card authentication.
- Technical understanding of PKI Infrastructure (Entrust is a plus).
- Technical understanding of Blade Servers and SANs.
- Technical understanding of Exacq video environment.
- Technical expertise with Microsoft Exchange.
- Understanding of "Card Swipe" door access systems.
- Expertise in Veeam Backup and Recovery.
- Strong understanding of Powershell.
- Experience working in a Police environment.
- Cyber Security Experience.
- Project management experience.

A cover letter and resume including references must be received by the St. Thomas Police Service by **Thursday, April 22, 2021 by 4:00 p.m.** either by email to tterpstra@stps.on.ca (an email reply acknowledging receipt will be sent) or by mail delivery to:

<div align="center">

St. Thomas Police Service
Constable Colin McGregor Building
45 CASO Crossing
St. Thomas, Ontario   N5R 0G7

</div>

Any personal information submitted will be managed in accordance with the requirements of the Municipal Freedom of Information and Protection of Privacy Act and will be used only to determine eligibility for employment.

<div align="center">

We are an equal opportunity employer. We thank all applicants for their interest; however, only those selected will be contacted

</div>