

Agenda



Monday, October 6, 2025

Emcees:

Cherri Greeno, Director of Corporate Affairs, Waterloo Regional Police Service Dr. José Luís (Joe) Couto, Director of Government Relations and Communications, OACP

7:00 a.m. – 8:00 a.m. **Registration**

8:00 a.m. - 8:10 a.m. Welcome & Land Acknowledgement

Emcee: Cherri Greeno & Dr. José Luís (Joe) Couto

8:10 a.m. - 8:30 a.m. Opening Remarks

Chief Bill Fordy, Niagara Regional Police Service

Paul Pedersen, Executive Director, Ontario Association of Chiefs of Police

8:30 a.m. - 10:00 a.m. Keynote Speaker - Chief Constable Ian Arundale (Ret.)

The United Kingdom Experience in Contentious Police Shootings: Lessons

Learnt and Pitfalls for Police and Governments

10:00 a.m. - 10:30 a.m. **Break**

10:30 a.m. - 11:15 a.m. Session 1

Case Study: Cyber-attack on Kingston Police

Chief Scott Fraser, Kingston Police

Constable Anthony Colangeli, Media Officer, Kingston Police

11:15 a.m. - 12:00 p.m. Session 2

Communicating Imminent Safety Threats: Understanding the Use of

Emergency Alerting by Canadian Law Enforcement

Mandy Maier, Master of Arts in Communications Researcher,

Mount Saint Vincent University

12:00 p.m. – 1:00 p.m. **Lunch**

1:00 p.m. - 2:30 p.m. Session 3

Case Study: Attack on Vancouver's Lapu-Lapu Festival

Sergeant Steve Addison, Vancouver Police Department Media

Relations

2:30 p.m. – 3:00 p.m. **Break**

3:00 p.m. - 4:30 p.m. Session 4

Health and Wellness for Police in a Crisis Situation: Delivering the Message

Dr. Phil Ritchie

8:00 p.m. - 10:00 p.m.



Networking Event

Meet & Greet



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Tuesday, October 7, 2025

8:00 a.m. - 8:05 a.m. Welcome from Emcees

8:05 a.m. – 8:20 a.m. Sponsor Spotlight

8:20 a.m. - 9:00 a.m. Session 5

The View from Ontario: The State of Police Communications (Update from the OACP Corporate Communications Network)

Cherri Greeno, Director of Corporate Affairs, Waterloo

Regional Police Service

Robin Matthews-Osmond, Brantford Police Service Sergeant Sandasha Bough, London Police Service

9:00 a.m. - 9:15 a.m. **Break**

9:15 a.m. - 10:30 a.m. Session 6

The View from Sweden: Is Sweden a Nation Awash in a Gun Violence Crisis? What Canadian Law Enforcement Organizations Can Learn From How Swedish Police Leaders and Communicators Address Gun and

Violent Crimes

Niclas Hallgren, Deputy Head of Police, Swedish Police Authority,

Region Bargslagen

Tommy Thorngren, Press Manager, Swedish Police Authority,

Stockholm Police Region

Karin Linder, Communication Strategist, Swedish Police Authority,

Police Region Bergslagen

10:30 a.m. - 11:30 a.m. Session 7

Case Study: Newfoundland and Labrador Child Abduction Case

Constable James Cadigan, Public Communications Officer, Royal

Newfoundland Constabulary

11:30 a.m. - 11:45 a.m. Sponsor Spotlight

11:45 a.m. – 1:00 p.m. **Lunch**

1:00 p.m. - 2:30 p.m. Workshop Part 1: Centre for Excellence in Communications

2:30 p.m. - 3:00 p.m. **Break**

3:00 p.m. – 4:30 p.m. Workshop Part 2: Centre for Excellence in Communications

4:30 p.m. Closing Remarks